

Training Team

Security and Safety Systems | North America



Chuck Salamone

Manager, Global Training and Knowledge Exchange

Chuck manages the Global Access and Intrusion training organization for Bosch Building Technologies and lives minutes from the headquarters in North America. He began with Bosch back in 2004 and has held multiple customer support and managerial roles throughout his career. With his customer focused, highly technical, and educational background, Chuck combines his extensive knowledge of security products along with practical applications to enhance and compliment their training programs.

He truly enjoys leading an amazing group of highly motivated professionals, building an effective learning environment, meeting and delighting customers, and continually strives to make Bosch Training the absolute best training in the industry!

Chuck holds a Bachelor of Science in Business Management and Economics from SUNY Empire State College. He also enjoys traveling and spending time with his wife, two daughters, and training their energetic German Shepherd.



Lauren L'Hommedieu

Technical Coordinator

Lauren joined the Bosch Security Team in July 2018 as a Customer Service Representative. Before beginning her career with Bosch, Lauren worked as a Pre-Kindergarten teacher.

With experience from customer service and a passion for teaching she hopes to make the training process beneficial, effective, and enjoyable for all to use.

If you have any training related questions or concerns, reach out to Lauren!



Samantha Bartolone

Training Coordinator Intern

Samantha is currently working towards for her second master's degree at St. John Fisher University. She recently graduated with a Master of Business Administration from St. John Fisher College in 2021. As an intern, her goal is to provide support to the team while promoting the importance of training. Before joining Bosch, Samantha worked in a handful of fields including education, finance, and marketing!



Joe Hynes

Instructional Designer

Joe has been creating web-based training, video content, and other training assets for Bosch Security Systems since 2013. Joe started with Bosch in Inside Sales and Tech Support before joining the Training Team. With a background in local news and film production, Joe enjoys finding engaging and entertaining ways to make training fun and entertaining as well as informative.



Laura Ramie

Instructional Design Intern

Laura joined the training team in 2022 while earning her master's degree. She works with the team's Instructional Designer, Joe Hynes, to create web-based trainings and instructional videos focusing on Access and Intrusion. She loves leveraging creativity to produce engaging and interactive educational experiences that bring value to the learners and stakeholders.

Laura holds a Master of Education, Training and Instructional Technology from Indiana University of Pennsylvania and a bachelor's in Illustration from California College of the Arts.



Michael Graham

Technical Trainer – Access & Intrusion

Michael started in the security alarm industry in 1992 as an installer/technician installing and servicing alarm systems. He came to Bosch in 2002, spending 13 years as a Technical Support representative. Michael joined the training department December of 2015.



Brian Hughes

Technical Trainer – Access & Intrusion

Brian joined the Training Team in February 2018. He comes to us with over 10 years of experience in the physical security industry, serving in both a technical and sales capacity. Most recently, he was an Application Design Specialist for Bosch Security Systems.

Brian has a degree in Business Management from Indiana University.



Noel Kangas

Technical Trainer – Access & Intrusion

Noel recently joined the training team at Bosch as a Technical Trainer after working in education as a special education teacher. She recently graduated with a master's from the University of North Dakota and is eager to help adult learners through the technical training role.

Her goal at Bosch is to train learners with their individual goals in mind.



Joe Lamontagne

Technical Trainer – Intrusion

Joe has conducted technical training for Radionics / Bosch since January 1989 and yes, he does remember training your grandfather. Joe is a veteran of 11½ years of government service and 46 years in the electronic security industry,

He holds a bachelor's degree from UCLA and master's degrees from both UCLA and Cal State Northridge University, as well as a California Secondary Schools Teaching credential.



David Brent

Technical Trainer – Video Solutions

David is the Network Video and Cyber Security Training Engineer, IT Systems at Bosch. He has worked in the security industry for 14 years, with over 20 years of networking experience, and over 22 years' experience as a Technical Trainer. He is also a 9½ year veteran of the United States Marine Corps.

David holds a degree in networking, as well as a number of IT and networking certifications. He is skilled in computer forensic and digital investigation and has a BS in Computer Forensics and Digital Investigations.



Bobby Joaquin

Technical Trainer – Video Solutions

Bobby joined Bosch in 2011 as a Video Solutions Technical Trainer. He has over 15 years of technical training experience. Previously, Bobby worked in the photo industry in both a sales and technical training capacity. Most recently, he was a regional trainer on the west coast for Eastman Kodak.

Bobby has a degree in Marketing from De La Salle University in Manila, Philippines.



Omar Morales

Technical Trainer – Video Solutions

Omar comes to the Bosch team with 9 years of experience in training, and mentorship.

Omar studied network communications at Fayetteville University in 2008 and went on to support U.S. troops overseas in that capacity, more recently he completed his IT certificate for Veterans with Syracuse University.



Michael Trainor

Technical Trainer – Video Solutions

Michael joined Bosch in 2004 and spent several years in technical support and part of the sales operation before joining the training team in 2018. Before Bosch Michael was a network administrator and has a degree in business and information technology from SUNY Empire State.



Chris Stockton

Technical Trainer – Telex

Chris has worked for Bosch since 2006 and has over 20 years in technical support and training experience. He has wide range of experience with Radio technology and is an expert in Bosch's Radio Dispatch equipment.

He holds an Associate degree in computer programming.



Aaron "AJ" Peterson

Application Engineer

AJ joined Bosch in 2011 as a technical specialist, supporting the communications portfolio of RTS, Electro-Voice, Bosch Paging & Mass Notification and Conferencing products. He has over 15 years of professional audio experience. Prior to joining Bosch, AJ worked as a multimedia specialist producing both audio and video content along with live sound for large-scale events.

AJ has a degree in Audio Engineering from McNally Smith College of Music, St. Paul.

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