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Grasbrunn, 28th November 2017

Dear customer,

In order to have your reader firmware upgraded with latest OSS components, please do the following:

1. Send an email to regional support mailboxes on <http://www.boschsecurity.com/oss/>
2. Ask to update the firmware with a specific version of an OSS component (source code of the actual version of the OSS component is listed in our OSS download section)
3. After approximately three months you will receive the updated firmware together with a recommendation whether update is recommended or not
4. Use "Access IP Config" Tool of BIS 4.5 (or later) to download the new firmware to the reader

Please note that the right to upgrade the firmware free of charge will cease three years after the reader is announced EOL by Bosch.

Product Management Access Control
Bosch Sicherheitssysteme GmbH