



**BOSCH**

Invented for life

## BOOST Expert Services

### **BOOST Warranty Extension**

You save time and benefit from high product availability and low-failure rates.

# You want peace of mind?

We offer BOOST warranty extension as a manufacturer warranty with predictable and transparent maintenance and operating cost for a period of up to five years.



As one of our customers-, you benefit from an industry-leading manufacturer's warranty on all purchased products, making maintenance costs more transparent and predictable-, to maximize your investment value.

Beyond our regular 3-year warranty, we offer an extension of our warranty on all purchased products up to 2 years, making maintenance costs more transparent and predictable. Our attractive pricing model and warranty extension based on high-quality products with low failure rates, grant you even longer protection, and peace of mind.

Our warranty is a manufacturer warranty that is completely independent from all legal or contractual claims that might exist.

The BOOST warranty extension are available for the Bosch Security and Safety Systems product portfolio.

## YOUR ADVANTAGE

### ► PEACE OF MIND

To maximize the predictability of maintenance costs, most electronic hardware products have an extended warranty period available for up to five years. Bosch will repair or replace faulty products during the warranty period free of charge including all transportation cost.

### ► MAXIMUM PROTECTION

As financially healthy and stable manufacturer Bosch offers a reliable and safe additional protection that is independent from the legal warranty claims against the vendor of the product and from non-contractual claims.

### ► INDUSTRY LEADING WARRANTY PERIODS

The warranty can be extended up to five years. During this period the product will be repaired or replaced with the same model even if the production was already stopped.

# Your easy way to get the BOOST warranty extension for your products.



## 01 PROJECT ORDER

- ▶ The end user orders a security, safety or communication solution incl. five year warranty.
- ▶ The system integrator (SI) makes a system design with a bill of material and orders the required products and warranty extension from his distributor (DI). For selected accounts the SI might order directly from Bosch.

## 02 PRODUCT DELIVERY

- ▶ Products are shipped from DI's warehouse (or directly by Bosch).
- ▶ The DI orders warranty extension from Bosch. **Note:** Even though the SI places one single order to the DI, the DI might not order the products and the warranty extension together.
- ▶ The SI installs and commissions the products.

## 03 WARRANTY EXTENSION REGISTRATION

- ▶ The SI forwards the product serial numbers for warranty extension registration to DI (or directly to Bosch). The serial numbers are registered by Bosch.

**Note:** On prior request, Bosch can provide the serial numbers of all products shipped by Bosch.

- ▶ The DI might request the SI to confirm the serial numbers and shipping date to ensure that these are the products actually installed in the project.
- ▶ The warranty starts on the shipping date to the end customer.

## 04 WARRANTY EXTENSION CERTIFICATE

- ▶ Bosch sends a warranty extension certificate to the DI. The certificate documents and confirms the serial numbers and the extended warranty start date and period.
- ▶ The DI forwards the certificate to the SI.
- ▶ The SI forwards the certificate to the end customer.

**Bosch Security and Safety Systems**

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To learn more about the Bosch product offering, please visit [www.boschsecurity.com](http://www.boschsecurity.com)